

Spring 2022

Owners Newsletter



Our parks will be re-opening at **9am** on **Tuesday 1st March** for the 2022 season, we look forward to seeing you all!

Under current regulations, there will be no requirement to inform us in advance of your visit to park this year or to sign in and sign out in reception.

Whilst we will no longer be operating a Track and Trace system, Covid 19 has not gone away and there are still regulations in Wales which differ from those in England.

Face coverings must still be worn on public transport and in most public places. This includes when coming into the park reception (current guidance, February 2022).

2 metre social distancing is also in place so please keep your distance from others and refrain from mixing indoors with others if you can. It is important to not get too complacent as restrictions ease.

If you let others use your caravan, whether it be paying guests or family and friends, it is *your* responsibility to ensure that the caravan is adequately cleaned and safe and also that any visitors to the park are made aware of our Park Rules and the current Covid-19 rules regarding social distancing and wearing of face coverings.

As you will know, the parks are now open for everyone until 9th January 2023.

Caravans can only be used for holiday purposes and owners (or others) are not permitted to use our parks as a permanent address. We are required to hold proof of your main home address and to make this information available, upon request, to the Local Planning Authority.

You must, therefore, provide us with an updated copy of a recent utility bill dated within the last 3 months (water, gas, electric bill) or a council tax bill for the current year, by the start of the new season.

A reminder that site fees are now just one band and are payable in full by 1st March or you can still choose to pay in two instalments, half by 1st March and the remainder by 1st September.

THE BOARDWALK BISTRO

The bistro will be re - opening on March 1st under new Management. It's been a difficult couple of years for the hospitality industry and we hope you will support the bistro going forward. Niel, the new bistro manager, has a lot of ideas and we are looking forward to an exciting season!

Pop in to say hello and be sure to 'like' the Boardwalk Bistro page on Facebook (@boardwalknynslas) to keep up with plans, menus and opening times.

Safety Testing

If you allow **anyone** to use your caravan (paying guests, family *or* friends), it is a legal requirement to have valid gas and electric safety certificates for your caravan. Please make sure to book yours in or contact us if you want to check when they are due. Due to the Track and Trace requirements last year, it came to light that a number of owners did not have their caravan safety tested. For everyone's peace of mind, it is a small price to pay to ensure your own safety and that of others.

Even if you don't use your caravan very often, the hose that feeds the bottles can degenerate when exposed to the elements or simply through non-use.

Unlike mains gas, LPG is heavier than air and drops under the caravan or to floor level so always keep underneath the caravan clear and never block any vents, however tempting it might be in colder weather! They are there for a reason.

We will not hand keys over to any visitors if the caravan does not have safety certificates in place.

Call us on **01970 871399** to book your tests in or to check when they run out.

2022 Sublet Scheme

Do you want to earn extra cash?

Are you interested in earning additional income from your holiday home when you're not using it? There may be times when you are unable to use your holiday home due to other commitments, so the bonus of this scheme is that your holiday home can earn you money when it would otherwise, be empty.

This income can be used towards your 2023 Site Fees or paid out to you just in time for Christmas 2022. If you are interested in letting your holiday home in 2022 through our sublet scheme, please let us know and we will send you an information pack.

If you would like to sign up, we will assess your caravan for suitability and advise you of the grading. We look after advertising, taking bookings, cleaning, linen and arrivals.

You can still use your holiday home as much as you wish - all you have to do is tell us the dates you want to keep the caravan for your own use and we will do the rest! If you would like a sublet pack or more information please call us or email info@seariversleisure.co.uk.

Caravan Insurance

We require a copy of your caravan insurance policy at time of renewal. To meet the requirements of our park insurers, caravan insurance should have minimum public liability cover of **£5million**.

Reminders for the new season:

- Dogs must be kept on leads at all times and away from children's play areas.
- Dog fouling must be cleared up immediately and children should not walk dogs if they are unable to clear up after them.
- Do not leave dogs unattended in caravans if they will bark or be a nuisance to others.
- Do not park on the grass in wet conditions, this damages the grass and you may get stuck! The location of the parks means the ground is often wet.

The overall appearance of the park is important to us as we're sure it is to you. It is important to look after your caravan pitch and keep the area tidy and clean at all times. If you would like a quote for caravan wash, jet washing slabs or a pitch tidy, please let us know. Throughout the season, we will be contacting owners if we feel their caravan, decking or pitch in general could do with some tender loving care!

HOT TUBS

Make your holiday home the ultimate place to relax!

What better way to relax than by sinking into the warm waters of a hot tub. Lie back in comfort and let the soft lighting, massaging jets help your mind drift away to another world....

Choose from a selection of models manufactured to the highest standard using quality materials.

- ◇ Hydrotherapy Jets carefully placed to release pressure on the areas that are most likely to be affected by day-to-day work
- ◇ Lighting Features
- ◇ Bluetooth sound systems
- ◇ Free cover and step
- ◇ All hot tubs have PVC skirting, which is easier to maintain than wood
- ◇ 2 year warranty on all models

Interested to know more? Just email us on info@seariversleisure.co.uk or telephone **01970 871399**.

